



Practical Communication Skills in Dementia Care

Sarah Hyde-Williams



- Sarah has nearly 20 years of experience serving seniors and their families as a community resource and eldercare expert through her various roles within Assisted Living and Dementia-Supportive Communities, Home Health and Hospice. She and her team guide families in finding care for an aging loved one through Advanced Care Planning, Senior Housing Placement, Consulting/Education/Support.
- Her background - State of Texas Certified Assisted Living Manager, NCCDP Certified Dementia Practitioner, Certified Alzheimer's Disease & Dementia Care Trainer, Certified Dementia Care Manager, ICCDP Certified Montessori Dementia Care Professional. She currently serves the Central TX area as the Lewy Body Dementia Association Facilitator & Educator.

Alzheimer's
=
Dementia
=
Memory
Loss??

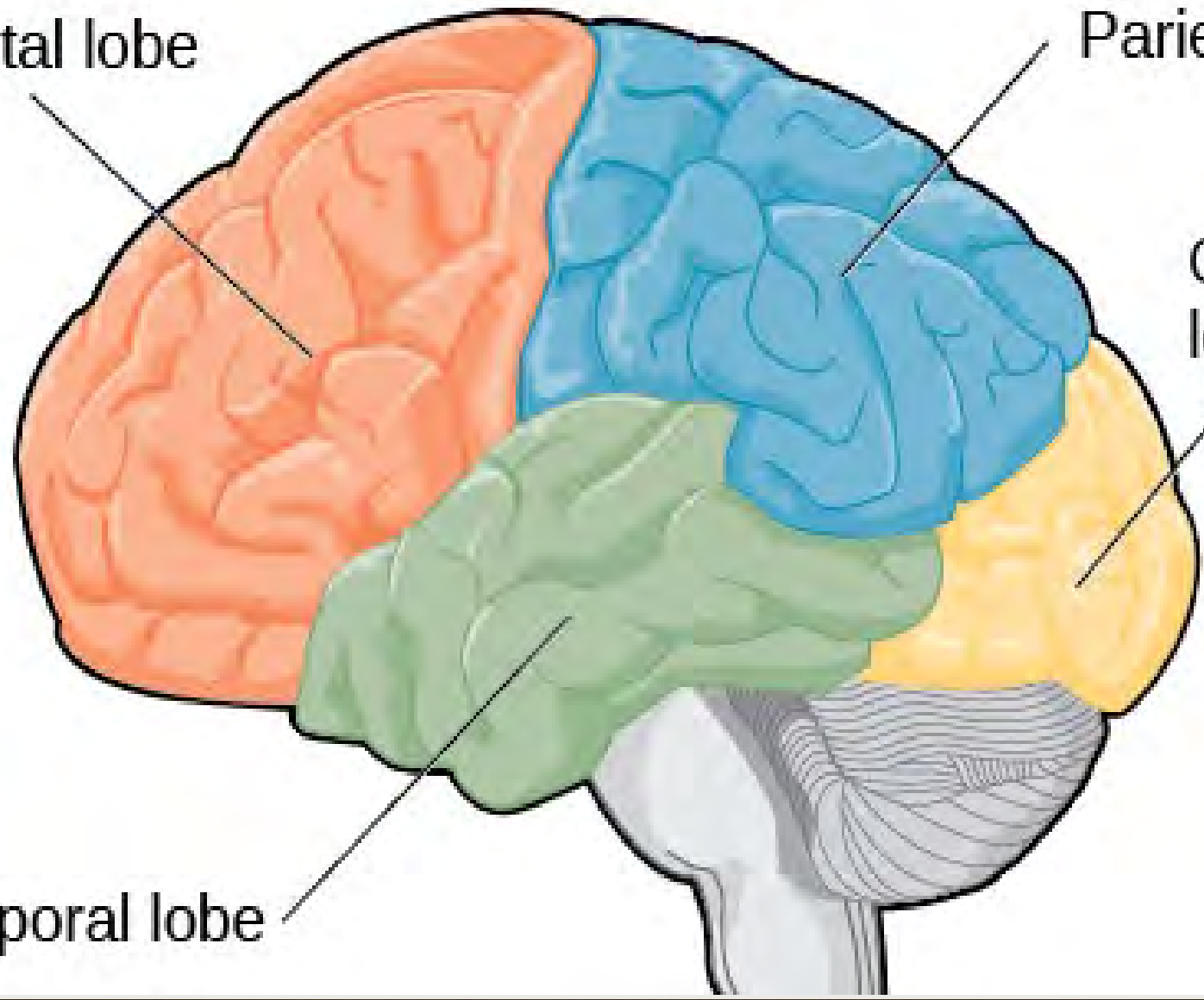
SIMPLY PUT...DEMENTIA IS A
DECLINE IN
THINKING/PROCESSING/
LANGUAGE SKILLS THAT
INTERFERES WITH EVERYDAY LIFE

Frontal lobe

Parietal lobe

Occipital lobe

Temporal lobe



Verbal communication vs.
Non-verbal
communication...

Practical Tools...

#1 - Remember?...

#2 – Resistance

#3 – I'm sorry...

“Be in the moment – see them as whole people that we are in relationship with and that we can support to the best of their abilities.” – Teepa Snow

For more information, or to
schedule a
consultation/training:

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